



Staff Biographies



Member/Client Services



Yolanda Ocasio

MCS Relationship Consultant

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Yolanda Ocasio joined the NACVA® and the CTI® as a temporary Receptionist in September 2020. She was hired full time in December 2020; in January 2021, moved to Administrative Assistant in the Admin/Accounting department; and in 2023, move to MCS Relationship Consultant. Yolanda studied Early Childhood Education at the University of Puerto Rico. Most of her work experience has been in customer service and special projects assistance. She is fluent in Spanish. Yolanda is new to the Salt Lake City area has been enjoying hikes and off roading. She is also a published author.



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