



# Staff Biographies



## Member/Client Services

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### **Yolanda Ocasio**

MCS Relationship Consultant

P: (801) 486-0600

E: YolandaO@NACVA.com

**Yolanda Ocasio** joined the NACVA® and the CTI® as a temporary Receptionist in September 2020. She was hired full time in December 2020; in January 2021, moved to Administrative Assistant in the Admin/Accounting department; and in 2023, move to MCS Relationship Consultant. Yolanda studied Early Childhood Education at the University of Puerto Rico. Most of her work experience has been in customer service and special projects assistance. She is fluent in Spanish. Yolanda is new to the Salt Lake City area has been enjoying hikes and off roading. She is also a published author.



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**National Association of Certified Valuers and Analysts** [www.NACVA.com](http://www.NACVA.com)  
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1218 East 7800 State | Suite 302 | Sandy, UT USA 84094 | (801) 486-0600 | Fax (801) 486-7500

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